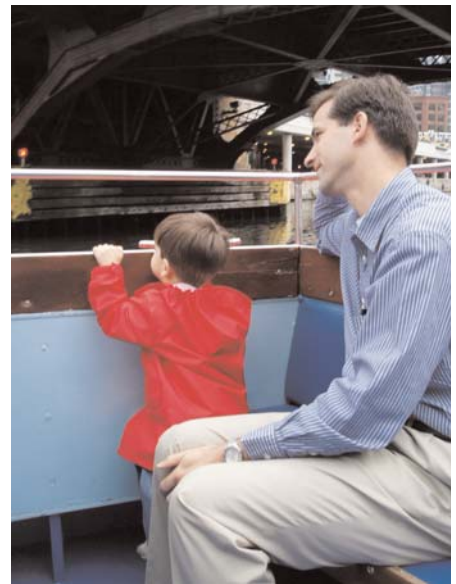


Welcome Aboard





PLEASE NOTE THE FOLLOWING PROCEDURES FOR YOUR GROUPS OUTING

This reservation will be cancelled unless a deposit is received by the date listed on the email confirmation.

Please mail deposit to

405 North Wabash - P2E, Chicago, Illinois 60611

Deposits are refundable only if cancelled 2 weeks before departure date or at the discretion of Wendella management.

Passenger count should reflect the total number of people in your group - including adults AND children.

Groups are required to be on the dock at least 30 minutes before each ride. All seating is general. Boarding will be at the discretion of Wendella management. Wendella does not guarantee which boat will be used for any specific ride or group.

Route and schedule is subject to change without notice

A special note for children's groups

In addition to the policies and procedures listed on the next page, please note.

- * In order to help us keep the tour safe, fun and educational, please bring an appropriate number of adult chaperones. Wendella recommends at least 1 for every 15-20 kids.
- * Please ask your chaperones to spread out and stay with the children during the tour.
- * Remind the children about the importance of following all the rules and any instructions from the uniformed crew members. They are for their safety!

Additional Information and Procedures.

Please call ahead if anyone in your group has a disability that may require special services.

1. Upon receipt of this confirmation, review all information and contact us immediately with any changes or corrections.
2. Send a deposit of 25% by the due date to hold this reservation. Any reservation without a deposit by the specified date will be cancelled.
3. Passenger count listed on the front of the reservation should include all members of your group including adults AND children. Wendella cannot guarantee seating for groups that exceed the size of their reservations.
4. If your group size falls below 20 people, each person will be charged the individual rate.
5. Payment may be made with cash or check, Visa or MasterCard.
6. Wendella cannot guarantee seating if your group arrives less than 30 minutes before departure.
7. Wendella reserves the right to offer late arriving groups seating on the next available tour. Please note, the next available ride is not necessarily the next scheduled tour!
8. If possible, Wendella will offer late arriving groups the option of a lake only ride. his 1-hour ride will be charged at the 1½-hour rate.
9. Wendella reserves the right to change the route and schedule without notice. Changes may be caused by, but are not limited to, unsafe weather conditions, high river levels, or unscheduled closures of the Chicago River or Chicago River Lock.

AT THE DOCK AND ON THE BOAT.

- 1 Upon arrival, please send a representative to the ticket office to pay the remaining balance and obtain a boarding pass for the group. You will receive one boarding pass for the entire group.
- 2 A Wendella representative will notify you when, and on which boat to begin boarding.
- 3 When boarding begins, please present the boarding pass to the deckhand.
- 4 Once onboard, please keep all members of your group seated until the boat departs the dock.
- 5 Please listen for an important announcement upon departure. A crewmember will point out the location of lifejackets and outline all boat safety policies. Please note: Lifejackets are for emergency use only and should only be removed upon instructions from a crewmember.
- 6 Passengers are allowed to move around the boat, however instruct your group never to run, always walk. While moving around the boat, please respect fellow passengers.
- 7 Never stand on the seats or sit on the back of the seats or rails.
- 8 Head, hands, arms, and other body parts must be kept inside the boat at all times.
- 9 As the trip nears completion, and the boat prepares to dock, please ask the members of your group to return to their seats.
- 10 Individual bag lunches are allowed on the boat. Alcohol, bottles or coolers are not allowed



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